



# 1. SUPPLIER IDENTIFICATION

[www.awfiresafety.co.uk](http://www.awfiresafety.co.uk) is a site operated by **AW Fire Safety**

Our company address is:

210 Spendmore Lane

Coppull

Chorley

PR7 5BZ

# 2. PRIVACY POLICY & COOKIES

## Contract execution

Your personal data will be used to provide the information, goods and services offered through our website to you, for billing and order fulfilment.

## Cookies & monitoring

A cookie is a small text file that we store on your device. Our website uses cookies to distinguish from other users of our website. Cookies also provide us with information about how this website is used so we can keep it as up to date, relevant and error-free as possible. Further information about the types of cookies that may be used on this website are below.

To keep track of cart data, we make use of cookies:

We also may use Google Analytics to monitor sales and visitor information.

We may monitor traffic to our site and collect the following information:

- The IP address of your computer
- The referring website from which you have got to our website from

The reasons for this are:

- To make ongoing improvements to our website based on this data
- To see our most popular sources of business

## Disclosure of personal data

We may disclose your personal data:

- to other companies within our group
- if we sell our business
- to agents and service providers
- In cases where we are required by law to pass on information or if we believe action is necessary for fraud, cybercrime or to protect the website, rights, personal safety of person/s.

We may also disclose aggregate statistics about visitors to our website (customers and sales) in order to describe our services to prospective partners (advertisers, sponsors) and other reputable third parties and for other lawful purposes, but these statistics will include no personally identifiable information.

## Customer privacy rights

If you are concerned about your data, you have the right, subject to the payment of a small fee to request access to personal data which may hold or process about you.

## 3. RIGHT TO CANCEL

**All customers have the right to cancel their orders under the distance selling regulations which gives consumers extra protection when buying online. Specific legislation here that applies is regulation 8 of The Distance Selling Regulations.**

You have the right to cancel the purchase of a good without having to give a reason at any time within the “cooling off period” of seven working days, beginning on the day after you receive the goods.

If you are in possession of the goods, you are under the duty to retain them and take reasonable care of them. You must send the goods back to us to our contact address at your own cost (unless we delivered the item to you in error, or the item is damaged or defective) as soon as possible once you have cancelled the contract.

We reserve the right to make a charge not exceeding our direct costs of recovering the goods if you do not return the goods or return them at our expense.

Once you have notified us that you wish to cancel the contract, any sum debited to us will be refunded to you as soon as possible and in any event within 30 days of your cancellation.

You will not have any right to cancel a purchase for the supply of any of the following goods:

- for the supply of goods, the price of which is dependent on fluctuations in the financial market which cannot be controlled by the retailer.
- for the supply of good made to your specifications or clearly personalised or which by reason of their nature cannot be returned or are liable to deteriorate or expire rapidly.

## 5. NOTICES

All notices you send us must be sent via email. We may give notice to you at either the email or postal address you provide to us when making a purchase. Notice will be deemed received and properly served 24

hours after an email is sent or three days after the date of posting of any letter. In providing the the service of any notice, it will be sufficient to prove, in the case of a letter, that the letter was properly addressed, stamped and placed in the post and, in the case of an email that the email was sent to the specified email address of the addressee.

## **6. CONCLUSION**

These terms are governed by English law. Any contract for the purchase of goods from this site and any dispute or claim arising out of or in connection with any such contract will be governed by English law. You and we both agree that the courts of England and Wales will have non-exclusive jurisdiction. However, if you are a resident in Northern Ireland, you may also bring proceedings in Northern Ireland, and if you are a resident in Scotland you may also bring proceedings in Scotland.